

NOUDIE CLUB MEMBERSHIP AGREEMENT

MEMBERSHIP OVERVIEW

Noude Aesthetics offers a membership program designed to provide discounted services, exclusive offers and exclusive benefits. This Agreement outlines the terms and conditions of the Member's participation in the Noudie Club Membership Program. This Membership Agreement ("Agreement") is entered into between Noude Aesthetics & Wellness, located at 2112 DiDonato Drive, Chester, MD 21619, and the undersigned client ("Member").

MEMBERSHIP TERMS + CANCELLATION

Membership requires an initial **6-month commitment** beginning on the date of enrollment. Monthly membership dues will continue to be automatically charged until the membership is cancelled in accordance with this Agreement.

Following the initial 6-month commitment, Members may cancel their membership at any time by providing **at least 30 days' written notice** to Noude Aesthetics. Cancellation requests must be submitted in writing via email (NoudeAesthetics@gmail.com) or in person and will become effective 30 days after receipt. Membership benefits remain active through the paid cancellation period.

If a Member cancels before fulfilling the initial 6-month commitment, all remaining monthly membership payments through the end of the commitment period will become immediately due and payable unless otherwise agreed to in writing by Noude Aesthetics.

MEMBERSHIP FEES

- Enrollment Fee: \$99 (non-refundable)
- Monthly Membership Fee: \$99
- Accepted Payment Methods: Credit Card or Debit Card
- Membership dues will be automatically charged on the Member's enrollment anniversary date each month or on another mutually agreed-upon recurring billing date.
- Monthly membership dues are non-refundable once processed.
- Monthly membership funds (excluding the enrollment fee) are automatically credited to the Member's account as a wallet balance and may be applied toward any eligible service or retail product offered by Noude Aesthetics.

MEMBERSHIP BENEFITS

- 25% off one retail purchase at enrollment or on the Member's first retail purchase.
- 10% off all services and skincare year-round (excluding medical weight loss).
- 15% off all series and packages.
- VIP access to model calls and special events.
- Exclusive benefits, free products, and/or savings year round.

Membership benefits are subject to change at the sole discretion of Noude Aesthetics. Members will receive reasonable advance notice of any material changes.

5. FREEZING OR SUSPENDING MEMBERSHIP

Members may request to freeze their membership for up to **two (2) consecutive months per calendar year** due to medical or personal circumstances. Requests must be submitted in writing and approved by Noude Aesthetics prior to the requested freeze period.

During an approved freeze, monthly membership billing will be suspended and membership benefits will be temporarily unavailable. Upon reactivation, billing and membership benefits will resume automatically.

Any funds previously credited to the Member's wallet remain available for eligible services and retail products but are non-refundable. Membership-exclusive pricing and benefits apply only while the membership remains active.

FAILED PAYMENTS

If a scheduled membership payment is declined or otherwise unsuccessful, the Member agrees to provide an updated payment method promptly.

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If payment is not received within ten (10) days of the scheduled billing date, Noude Aesthetics reserves the right to suspend membership benefits until the account is brought current.

Noude Aesthetics reserves the right to terminate membership for accounts that remain delinquent.

MEMBERSHIP IS NON-TRANSFERABLE

Memberships, pricing, accrued benefits, service credits, promotional pricing, and Member wallets are non-transferable, have no cash value, may not be redeemed for cash, and may not be shared, assigned, or transferred to another individual.

SCHEDULING AND CANCELLATIONS

- Members are responsible for scheduling appointments in advance.
- A minimum of **24 hours' notice** is required to cancel or reschedule an appointment. Appointments cancelled with less than 24 hours' notice or missed without notice will be subject to Noude Aesthetics' current cancellation fee.
- Membership benefits are subject to Noude Aesthetics' appointment, cancellation, and no-show policies. Missed appointments or late cancellations do not extend, pause, or refund membership dues or unused benefits.

MEMBERSHIP MODIFICATIONS

Noude Aesthetics reserves the right to modify membership pricing, benefits, billing practices, included services, promotional offers, eligibility requirements, and these Terms & Conditions at any time. Members will receive reasonable advance notice of any material changes. Continued participation in the membership program constitutes acceptance of the revised terms.

LIABILITY WAIVER

Member acknowledges that certain Noude treatments carry inherent risks. To the fullest extent permitted by Maryland law, Member releases Noude Aesthetics & Wellness, its owners and staff from liability for any injury or adverse outcome except in cases of proven negligence or misconduct.

PRIVACY AND CONFIDENTIALITY

All personal and medical information provided by Member will be handled confidentially in accordance with HIPAA and applicable privacy laws.

AGREEMENT

This Agreement shall be governed by the laws of the State of Maryland. This Agreement constitutes the entire understanding between the parties and supersedes any prior agreements or representations, written or oral. If any provision of this Agreement is determined to be unenforceable, the remaining provisions shall remain in full force and effect.

TERMINATION BY NOUDE AESTHETICS

Noude Aesthetics reserves the right to suspend or terminate any membership at its sole discretion for abusive behavior, repeated violations of office policies, fraudulent activity, non-payment, or any conduct deemed disruptive to the practice. Any remaining wallet balance may be used toward eligible services or products but shall not be refunded unless otherwise required by law.

ACKNOWLEDGMENT

By signing below, Member acknowledges that they have read, understand, and agree to the terms of this Membership Agreement, authorize recurring automatic payments as described herein, and acknowledge receipt of a copy of this Agreement.